Statewide Locally Coordinated Plan | FY 2025-2029

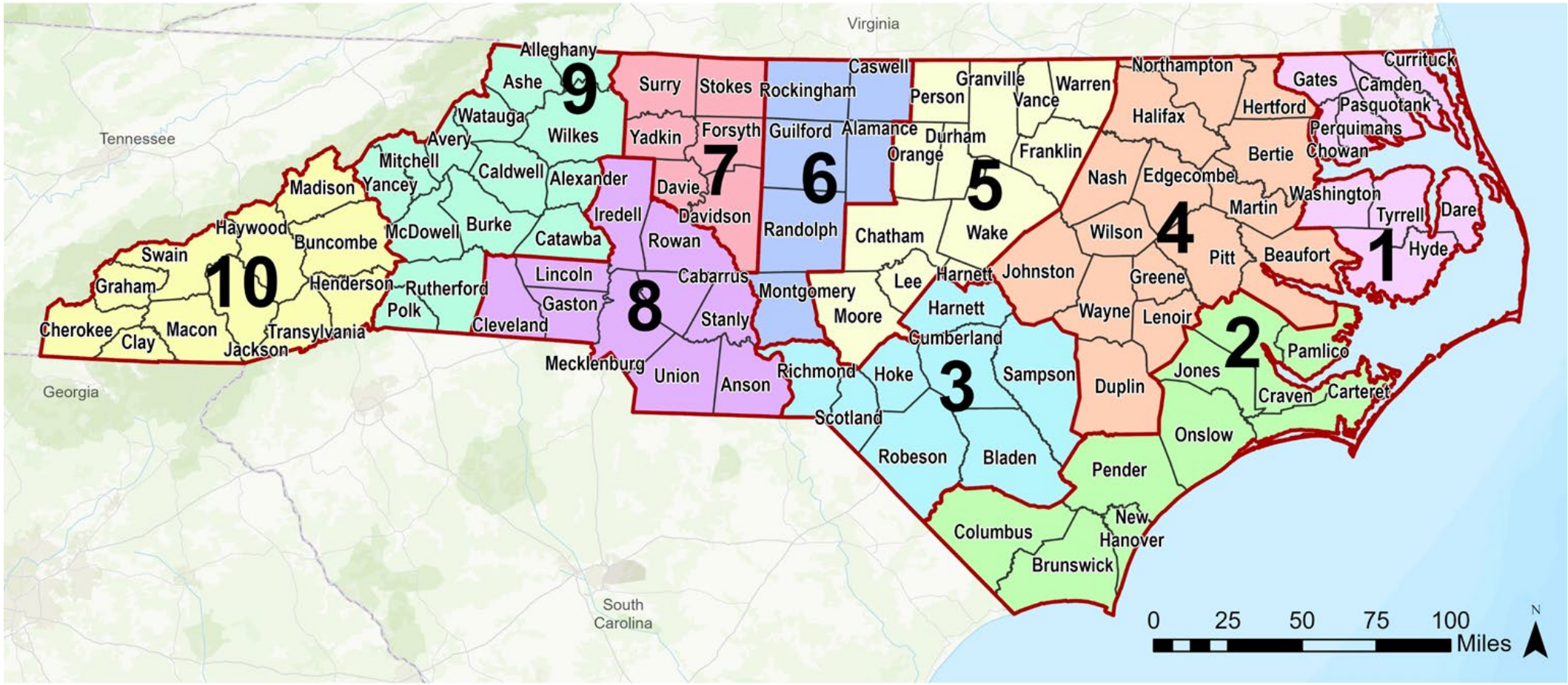
Coordinating Committee Meeting

October 19, 2023

Meeting Agenda

- Introductions
- Schedule Update
- Public Input Survey Results Review
- Proposed Strategies to Address Mobility Gaps
- Discussion
- Next Steps

Introductions | LCP Areas



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Schedule

	Task Description	2023 Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	2024 Jan
1	§ 5310 & ROAP Program Assessment										
2	Existing Services & Unmet Trans. Needs Assess.										
	Surveys (2)										
3	Strategies to Address Unmet Transportation Needs										
	Virtual Room										
	Communications Packet										
	Virtual Community Workshops (3)										
4	Priorities for Implementation										
5	Statewide LCP Documentation										
	Coordinating Committee Meetings			★		★		★			★

Public Input Survey Results Review

Public Input Results

- Overview of Survey Distribution
  - Emails
  - Media
  - Paper surveys
  - Department of Health and Human Services Listservs

CoastalReview.org
A Daily News Service of the North Carolina Coastal Federation
(https://coastalreview.org/)

NCDOT seeks input on draft transportation access plan

08/28/2023 by Staff Report (https://coastalreview.org/author/staffreport/)

Woman in power wheelchair. Photo: National Aging and Disability Transportation Center (https://www.nadtc.org/)

North Carolina Department of Transportation officials are asking for public input on a draft plan to improve transportation access for seniors and people living with disabilities in small urban and rural areas.

NCDOT Needs your help to improve transportation options for seniors and individuals with disabilities

Integrated Mobility D
N.C. DEPARTMENT OF TRANSPORTA

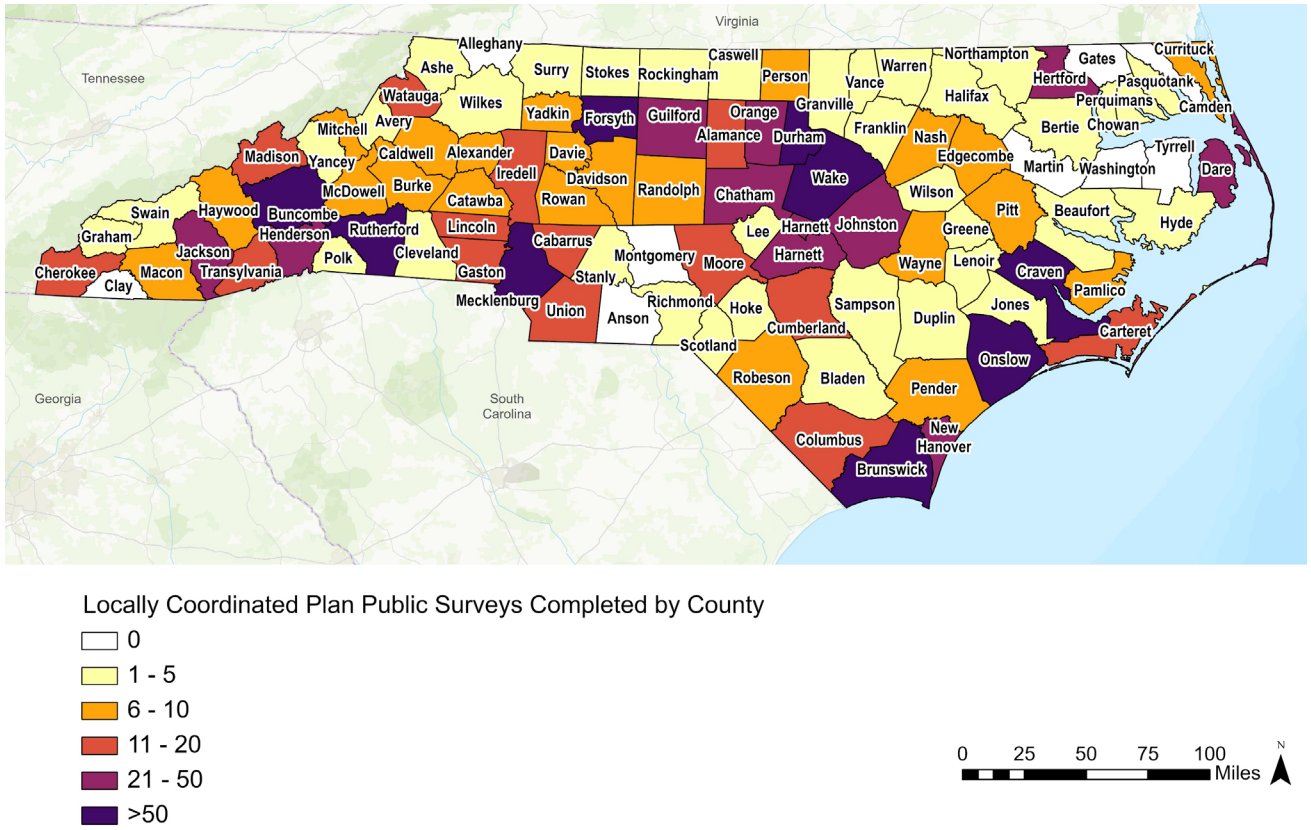
The N.C. Department of Transportation's Integrated Mobility Division (NCDOT IMD) is seeking public input to develop its draft plan to improve transportation access for seniors and individuals with disabilities in small urban and rural areas.

OBX TODAY

Coastal Review and OBX Today news articles announcing the LCP, its survey, and its workshops

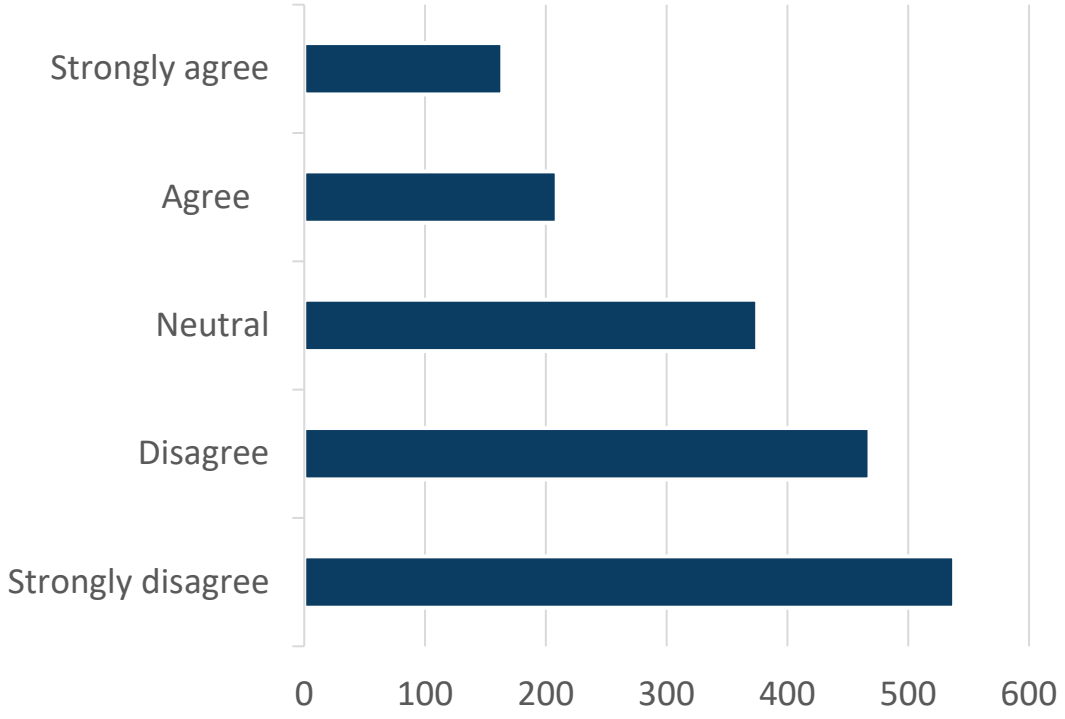
Public Input Results

- 1,808 survey respondents through 10/17
  - Online: 1,336
  - Paper: 472



Public Input Results

Do you think public transportation is prioritized/sufficient in your community?



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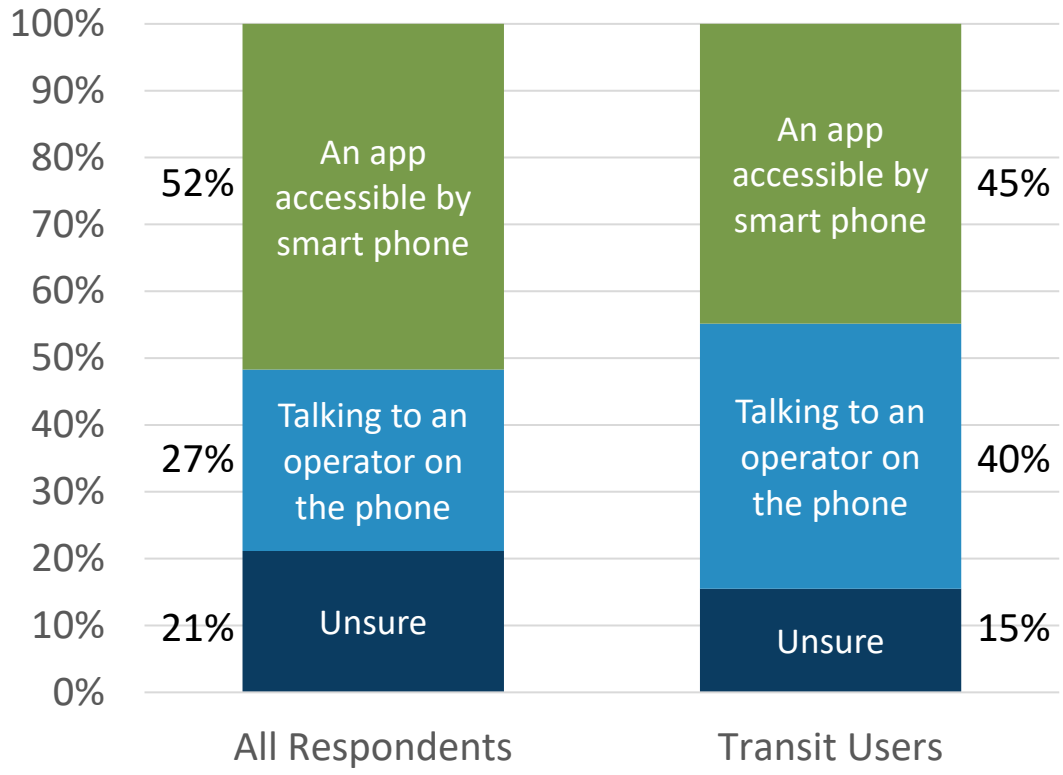

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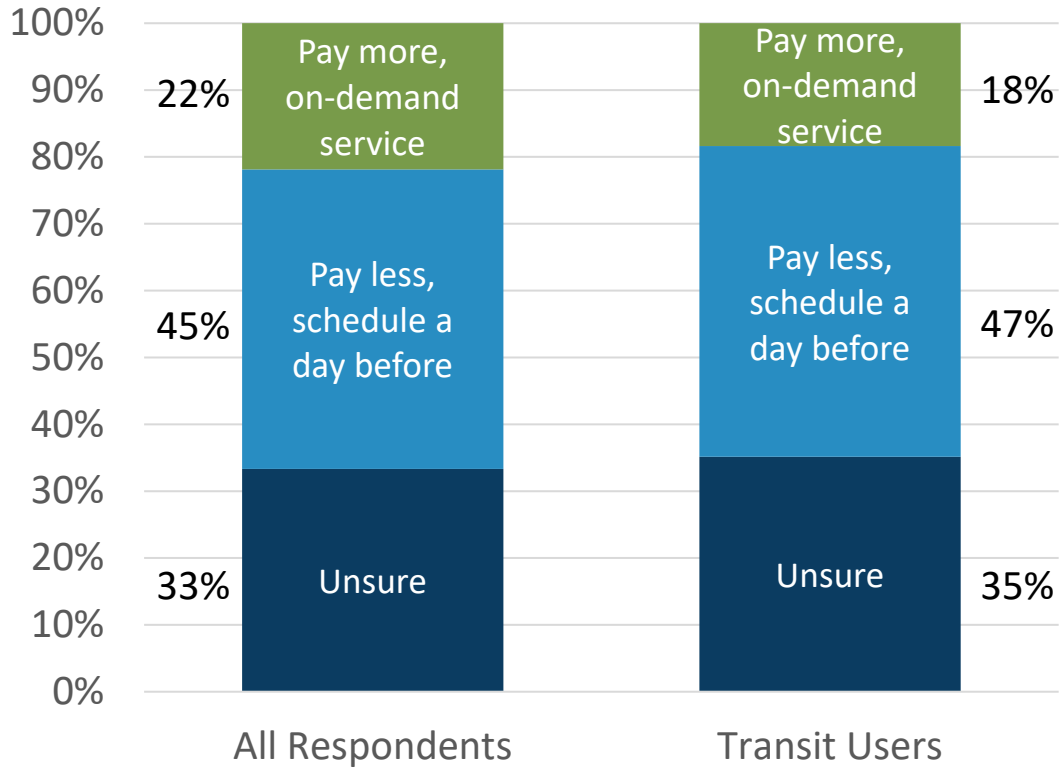

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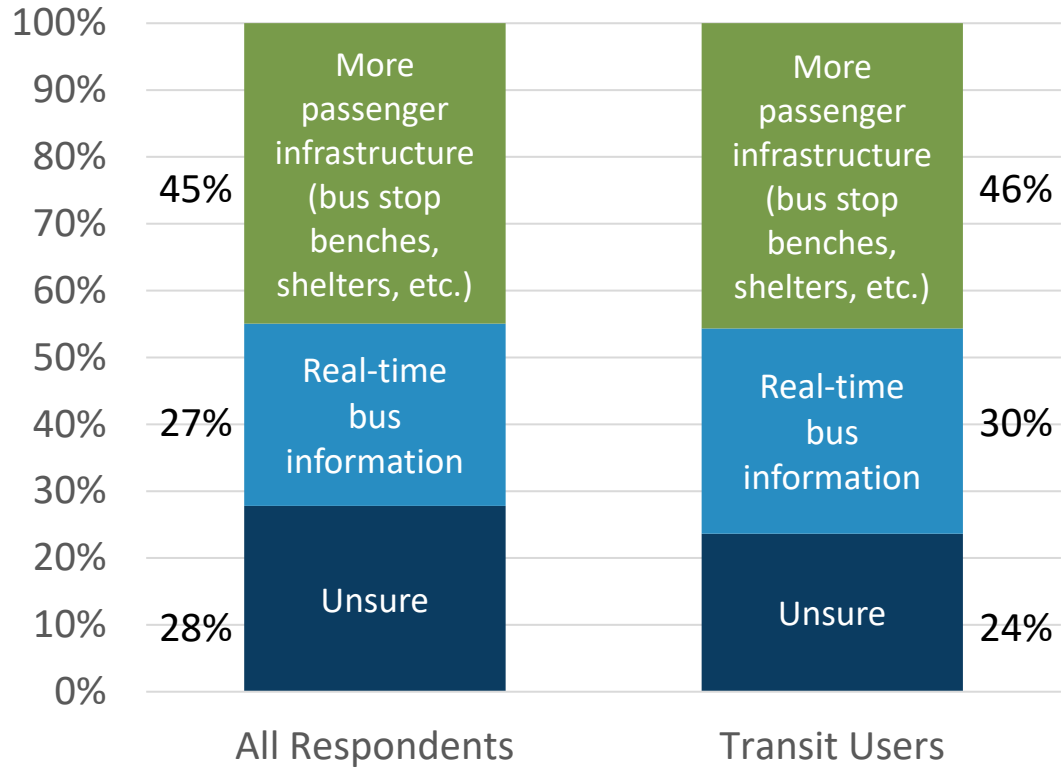

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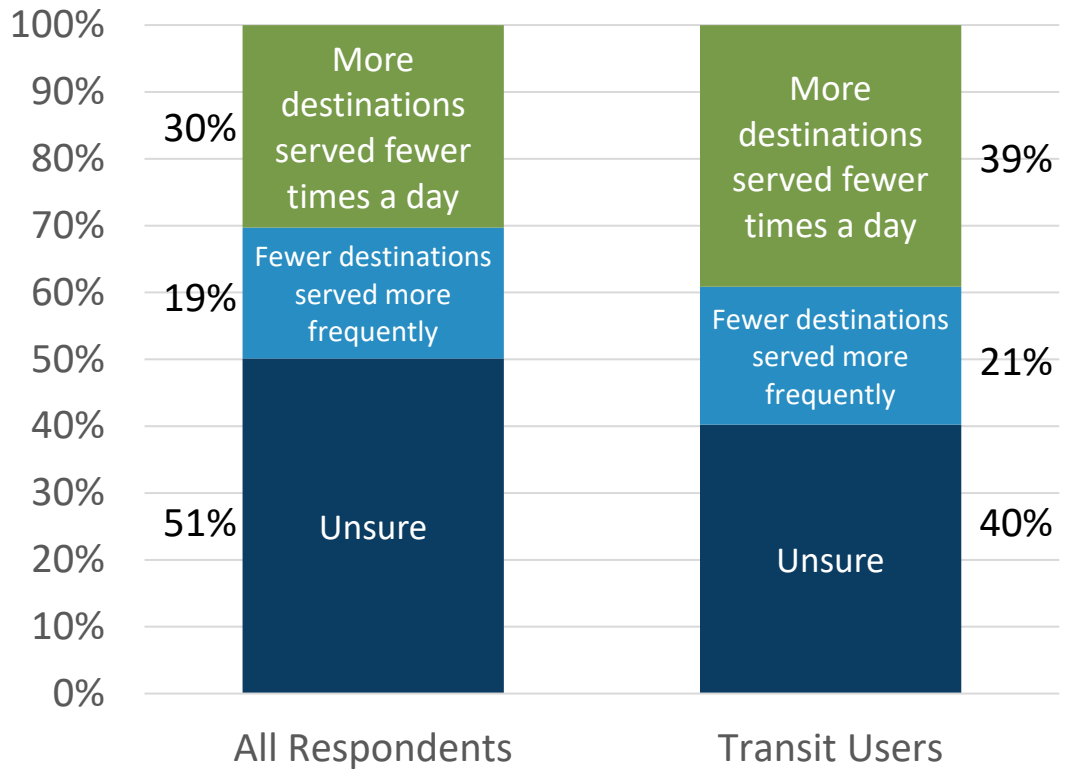

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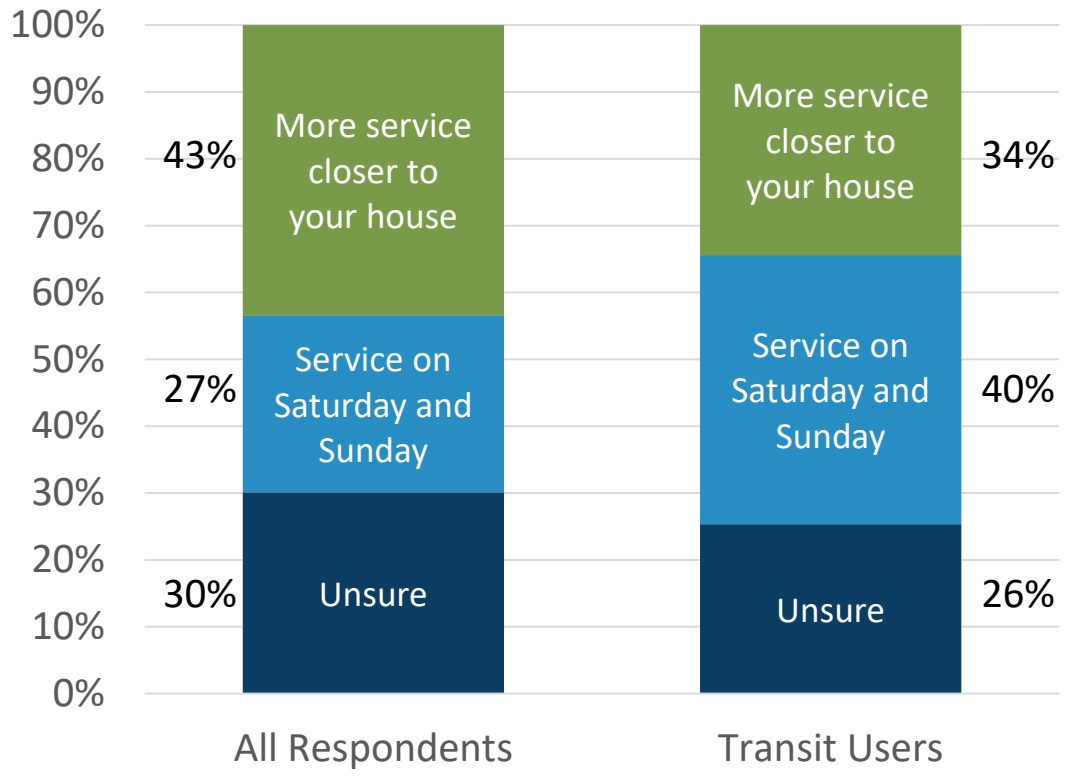

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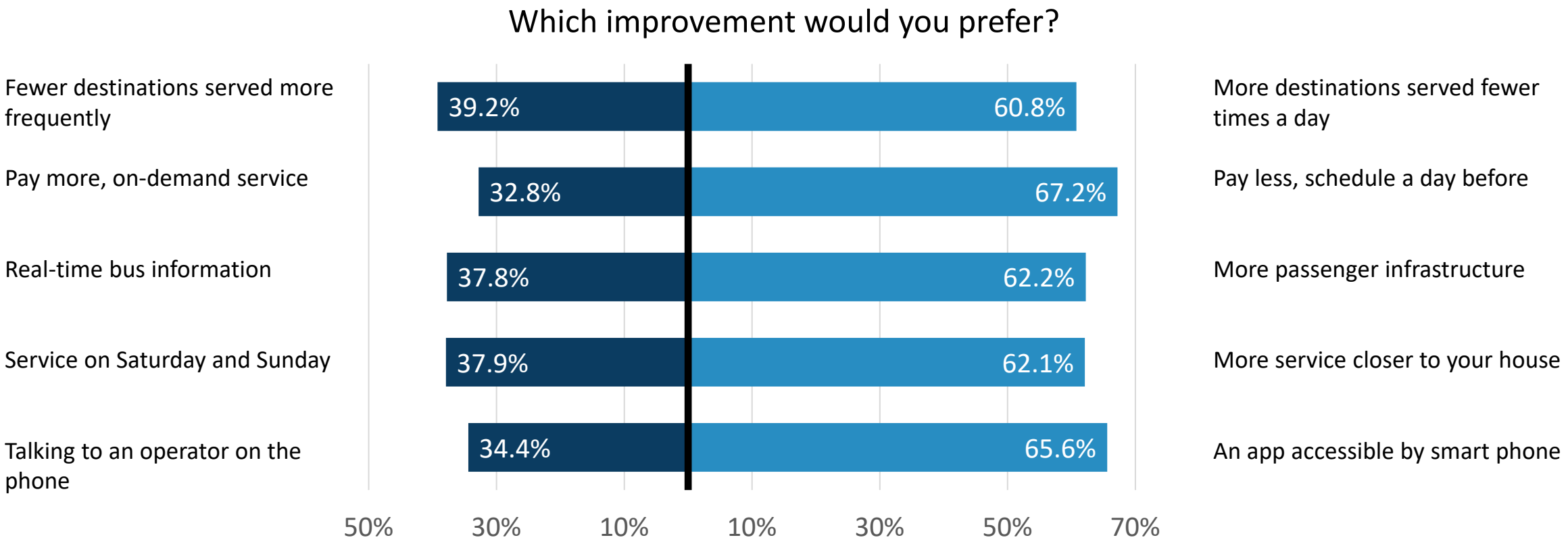
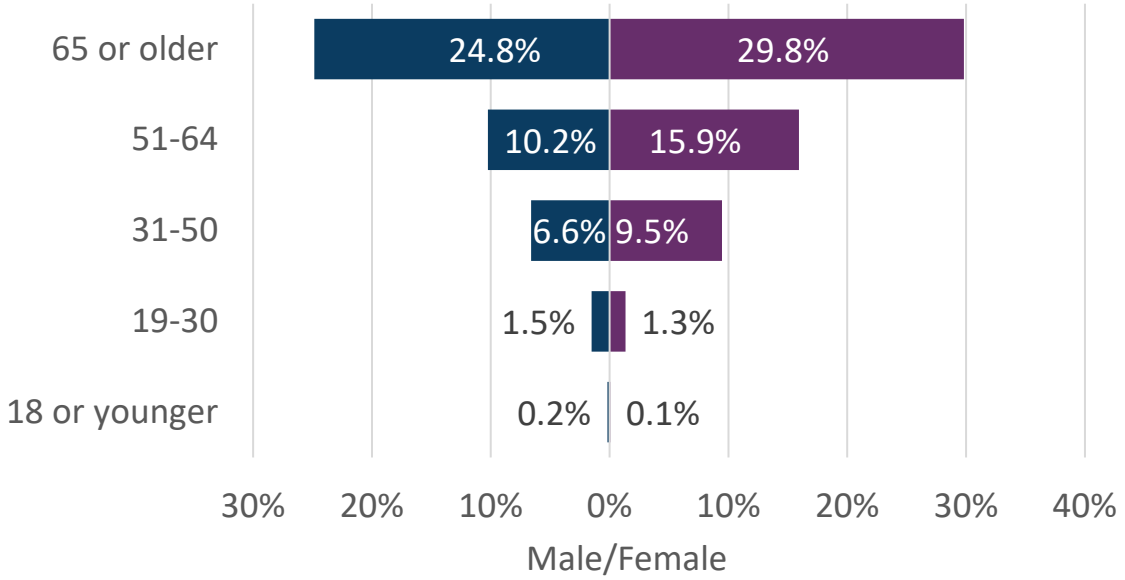


Public Input Results

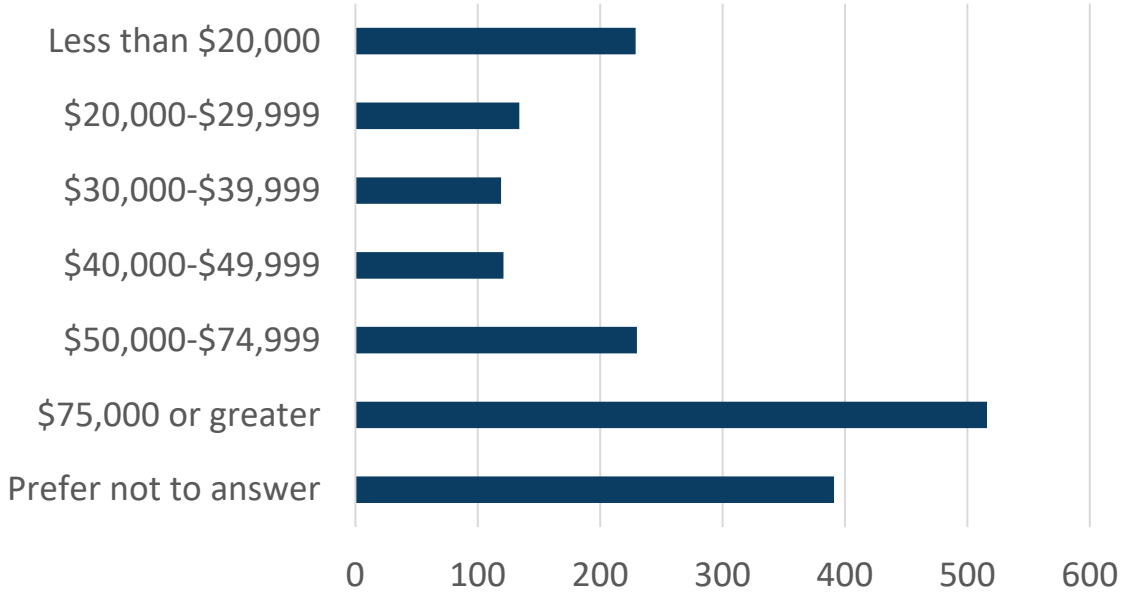
Demographics

Age and Gender



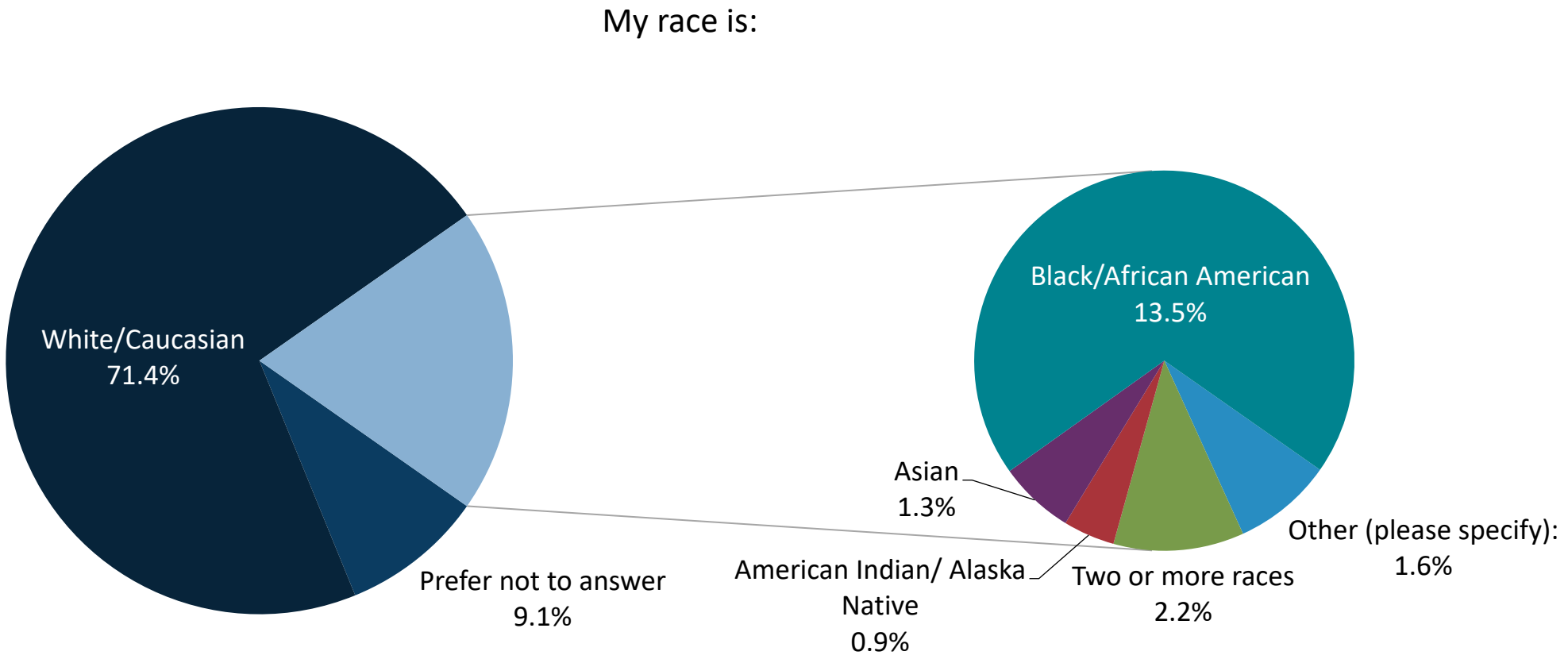
Prefer not to answer: 4%; Non-binary: 1%

Annual Household Income



Public Input Results

Demographics



Public Input Results by District

Summary of Comments from the Public Survey

Accessibility	1	2	3	4	5	6	7	8	9	10
Access to medical services	✓	✓		✓	✓	✓	✓	✓		✓
Door-to-door service	✓				✓			✓		
Real-time tracking					✓					✓
Affordability of using transit (and transportation in general)		✓		✓	✓			✓		
Convenience of using transit	✓			✓	✓					
Accessibility/ease of using technology to ride transit	✓	✓			✓					
Public transportation accessibility for older adults	✓	✓		✓	✓	✓	✓	✓		✓
Public transportation accessibility for those with disabilities	✓	✓		✓	✓	✓	✓	✓	✓	✓
Lack of available/sufficient ridesharing services	✓			✓	✓	✓			✓	✓

Interlocal Connectivity	1	2	3	4	5	6	7	8	9	10
Regional transit		✓		✓	✓	✓		✓	✓	✓
Connectivity between transit systems/services		✓		✓	✓			✓		
Airport access					✓	✓			✓	✓

Allocation of Funding	1	2	3	4	5	6	7	8	9	10
Affordability of using transit (and transportation in general)		✓		✓	✓			✓		
Desire for market-driven solutions				✓	✓	✓	✓	✓		
Desire for actual implementation of plans and concepts		✓						✓	✓	
Comprehensive multimodal transportation infrastructure	✓	✓	✓	✓	✓	✓		✓	✓	✓
Bus stop infrastructure/improvements			✓		✓			✓		✓

Proposed Strategies to Address Mobility Gaps

Proposed Strategies by District | Objectives

- Prioritize previously discussed recommendations
- Discuss new strategies
- Discuss proposed pilot projects

Proposed Strategies by District

5310 Strategies	1	2	3	4	5	6	7	8	9	10
Increased funding for expansion of transit services	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Increased ability to provide a range of services	✓			✓			✓		✓	✓
Increased funding for administrative support		✓	✓			✓		✓	✓	✓
Simplify funding process	✓		✓	✓	✓	✓	✓	✓		✓
Increased funding for reliable and accessible fleets within FTA useful life		✓		✓	✓	✓	✓	✓		
Reduction of fares for individuals with disabilities and older adults					✓				✓	
Improve agency efficiency through technology	✓	✓	✓		✓	✓	-			
Funding mobility management		✓								-
Procuring scheduling software		-	-		✓		-		-	-
Increased support for access. infra. including benches/other amenities				-	-	-	✓	-		
Increased support for workforce connections	-		-					✓		
Inclusion of new trip purposes					-			-	-	
Development of one-stop info/coordination centers for clients/customers	-	-					-		-	
Expand service through private partnerships				-	-	-		-	-	-
Contracting out transportation services	-	-	-	-	-	-		-	-	-
Increased support for pedestrian access to services/passenger amenities										

Proposed Strategies by District | Brainstorming

- Now that we have identified top strategies, we want to know the specifics and upcoming projects.

Proposed Strategies by District | Brainstorming

5310 Strategies	1	2	3	4	5	6	7	8	9	10
Increased ability to provide a range of services	✓			✓			✓		✓	✓

- Tied to funding
- Microtransit
- Extending hours
- Workforce across regions
- Less red tape associated with trip purposes
- Operational funding/more vehicles
- Safety features

Proposed Strategies by District | Brainstorming

5310 Strategies	1	2	3	4	5	6	7	8	9	10
Increased funding for administrative support		✓	✓			✓		✓	✓	✓

- Lots of redundancy in grants
- Streamline
- Some software can support staff/operational needs

Proposed Strategies by District | Brainstorming

5310 Strategies	1	2	3	4	5	6	7	8	9	10
Simplify funding process	✓		✓	✓	✓	✓	✓	✓		✓

- Simplification in general
- Brought in outside consultant for training
  - At one point there was a 2-3 day training
  - Fall conference (more technical) – now combined with NCPTA
    - Would be prepared for grant submittal in Dec
- Knowledge of funding level before
- Multi-year grants needed

Proposed Strategies by District | Brainstorming

5310 Strategies	1	2	3	4	5	6	7	8	9	10
Improve agency efficiency through technology	✓	✓	✓		✓	✓	-			
Procuring scheduling software		-	-		✓		-		-	-

- Fare efficiency software
- Could be new lift/other capital that helps with efficiency
- Fuel options
- On-demand software
- Apps for other services

Proposed Strategies by District | Ideas

Blue sky ideas

- Other capital improvements (ramps)
- Attendants – medical, shopping, or others
- Bus stop improvements – including shelters
  - Will need for dev. FR
- Planning studies for ADA
- Park and Rides – centralized pick up areas
  - Funding/classification
- Sidewalk/connection improvements

Pilots

- Microtransit
  - Wilson County Transportation
  - Davidson County Transportation
  - Onslow United Transit System
  - Hoke County / Hoke Area Transit Service
  - Robeson County / South East Area Transit System (SEATS)
  - City of Greensboro / Greensboro Transit Agency (GTA)
- Mobility manager
  - Upper Coastal Plains and Land of Sky COG

Brainstorming/Discussion

Brainstorming

- How would you prioritize strategies with limited funding?
- When multiple strategies are important, should we prioritize long-term or short-term?
- What do you need to better coordinate with other providers?
- Is more technology helpful or hindering?

Next Steps

Next Steps

- Incorporation of feedback
- Final Coordinating Committee meeting - Jan 2024
- Documentation

Thank you

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